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APPLICANTS Janaki Kumar, Palo Alto, CA; <i>✓ G.V.</i> Vivek Bhanuprakash, Sunnyvale, CA;					
** CONTINUING DATA ***** <i>✓ G.V.</i>					
** FOREIGN APPLICATIONS ***** <i>✓ G.V.</i>					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED <i>✓ G.V.</i> ** 02/26/2004					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged <i>6-V.</i> Examiner's Signature _____ Initials _____		STATE OR COUNTRY CA	SHEETS DRAWING 6 <i>✓</i>	TOTAL CLAIMS 36 <i>✓</i>	INDEPENDENT CLAIMS 3 <i>✓</i>
ADDRESS 32864					
TITLE COMMON MESSAGE AREA FOR A CUSTOMER INTERACTION CENTER USER INTERFACE					
FILING FEE RECEIVED 1058	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		